

## Efficiently Track and Control Configuration Changes

IT departments are increasingly faced with inevitable change. Often driven by new technology, security standards or government regulation, you need the ability to track and manage configuration changes in a way that ensures business continuity while maximizing the efficient use of your IT resources.

### Numara® FootPrints® Configuration Manager Benefits

- ❖ Implement a customized CMDB faster and without the need for expensive consultants or programmers
- ❖ Gain visibility into your IT infrastructure and improve support for core business processes by establishing a controlled repository of technological assets
- ❖ Achieve a comprehensive picture of your IT support infrastructure through tight integration with Incident & Problem Manager, Change Manager and your Service Catalog
- ❖ Gain a centralized view of all configuration items, including their attributes and relationships
- ❖ Minimize the impact of changes by visualizing the relationship between affected configuration items
- ❖ Provide accurate information to key stakeholders by tracking and storing up-to-date data on all of your configuration items
- ❖ Plan financial expenditures by monitoring the status and usage of configuration items in your environment

When configuration changes are called for, you need the ability to easily understand the configuration items (CIs) in your environment, their attributes and their relationships to each other. This visibility empowers you to understand the implications of change on other related or dependant CIs. To effectively manage configuration, while maintaining availability, turn to a single authoritative configuration management database (CMDB) solution that will help you:

- ❖ Track assets and understand their relationships and attributes
- ❖ Merge data collected from other tools and databases
- ❖ Implement configuration changes and minimize impact on your environment
- ❖ Communicate the impact of changes to stakeholders and impacted users

With Numara FootPrints Configuration Manager you can more effectively and securely manage the impact associated with configuration changes while integrating with your key business processes. More specifically, FootPrints Configuration Manager integrates with your Desktop Management, Asset Management or PC Lifecycle solution to allow you to configure custom attributes for each CI (asset) and reconcile CI data when obtained from multiple sources.

### Secure, Effective Solution

FootPrints Configuration Manager provides you with the visibility you need to understand the assets in your environment and the control necessary to implement changes on an ongoing basis, helping you ensure security, compliance and operational efficiency. FootPrints Configuration Manager maintains information about CIs, including their attributes and relationships, necessary to deliver an IT service.

FootPrints Configuration Manager can import and reconcile data from virtually any source and can easily be customized to meet your needs. In addition, FootPrints Configuration Manager integrates with FootPrints Inventory Manager to automate data collection from auditing tools, including bar code databases, operational databases or other file formats, such as CSV files and SQL database tables.

With FootPrints' deep integration of the configuration management database (CMDB) with Asset Management, commonly referred to in ITIL®v3 as Service Asset and Configuration Management, you can analyze and navigate CI relationships to maintain maximum availability of systems, applications and services. Ultimately, it ensures IT is in control of its assets and that up-to date and verified information on the status of the assets and IT infrastructure is available to other service management processes. With all of this information tracked at an appropriate level of detail, teams will be able to make more informed decisions.

CI Name	Status	IP Address	Operating System
DEV1 (Desktop PC 1-1)	In Production	10.40.201.34	Microsoft Windows XP Professional SP3 x64
DEV2 (Desktop PC 1-2)	In Production	10.40.201.35	Microsoft Windows XP Professional SP3 x64
FRN001 (Desktop PC 1-3)	In Production	10.40.201.32	Microsoft Windows XP Professional SP3 x64
HW-001 (Desktop PC 1-4)	In Production	10.40.202.20	Mac OS X Server (server)
PROD01 (Desktop PC 1-5)	In Production	10.40.202.20	Microsoft Windows XP Professional SP3 x64
SAL001 (Desktop PC 1-6)	In Production	10.40.201.31	Microsoft Windows 7 Professional Edition SP1 x64
TRN01 (Desktop PC 1-7)	In Production	10.40.201.44	Microsoft Windows XP Professional SP3 x64
VM01_001 (Desktop PC 1-8)	In Production	10.40.202.39	Microsoft Windows 8
TRN01 (Desktop PC 1-9)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-10)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-11)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-12)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-13)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-14)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-15)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-16)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-17)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-18)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-19)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-20)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-21)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-22)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-23)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-24)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-25)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-26)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-27)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-28)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-29)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-30)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-31)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-32)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-33)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-34)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-35)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-36)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-37)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-38)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-39)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-40)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-41)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-42)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-43)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-44)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-45)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-46)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-47)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-48)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-49)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64
TRN01 (Desktop PC 1-50)	In Production	10.40.202.21	Microsoft Windows XP Professional SP3 x64



## FootPrints Configuration Manager Features

**Configurable and Flexible** - Quickly and easily tailor the CMDB to our environment and create processes based upon your unique business needs using web-based administration tools that require no programming or technical expertise

**Service Management Integration** – Gain visibility into your IT infrastructure by integrating FootPrints Service Management solutions to see your service catalog as part of the CMDB, making it easier to map CIs to the service they support

**Register New CIs** – Register new logical, physical and virtual CIs, including records for services, systems, hardware, software, documents, virtual machines and servers

**View and Manage Item Relationships** – Set relationships between CIs, such as parent/child, peer-to-peer, installed on, runs on and view CI relationships through a graphic display while identifying impacted CIs when one CI has failed or is failing

**Track Lifecycle Status** – Track lifecycle statuses, including designed, ordered, under development, in test, implemented, in production, in repair/maintenance and more

**Manage Change** – Prevent changes made to a CI without authorization via FootPrints Change Manager. Identify and report unauthorized changes to the infrastructure

**Reporting** – Provide management with the data trends and performance metrics automatically to facilitate critical decisions

**Reconciliation** – Automate validation of CI data and reconciliation

### FootPrints family

Incident&amp;ProblemManager

ChangeManager

### **FP** ConfigurationManager

ServiceCatalogManager

InventoryManager

RemoteManager

DeploymentManager

PatchManager

DeviceManager

VulnerabilityManager

ComplianceManager

PowerManager

MigrationManager

## The freedom to simply...choose

FootPrints Configuration Manager is part of a fully integrated line of IT operations management solutions. Each product automates and streamlines a specific IT challenge to help you reduce costs and improve service levels. Built from the ground up as a modular, yet integrated system, this family of technologies provides a single, unified solution to simplify a diverse set of complex client lifecycle and service management needs.

### Imagine...having the choice to:

- Decide which components or products are relevant to your business
- Manage various platforms from one console
- Invest in one point product, a solution set of multiple products, or the entire suite
- Buy what you need and not what the vendor dictates

For more information on the minimum requirements necessary to use FootPrints Configuration Manager, please refer to our Technical Specifications document available online.

## Who are we?

Founded in 1991, Numara® Software is a leading global provider of integrated IT Operations Management solutions. Numara's family of integrated products solve Endpoint Lifecycle Management, Mobile Device Management, Help Desk and Service Desk challenges for physical, virtual and mobile devices, simplifying and optimizing IT Operations Management.



freedom  
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